



Welcome



INTERNATIONAL  
HOTEL WAGGA WAGGA

# Welcome

Thank you for choosing to stay at the International Hotel Wagga Wagga .

International Hotel is a luxury hotel superbly located in the heart of the city.

Built upon a history of experience, International Hotel provides exceptional Facilities for both business and leisure to ensure all our guests have a memorable and personalised experience.

We hope you enjoy your stay in Wagga. If you need any information not detailed within this compendium please contact reception by dialing 9.

## CONTACT DETAILS

International Hotel Wagga Wagga  
Corner Sturt Highway & Lake Albert Road  
Wagga Wagga NSW 2650  
Phone: 02 6971 7007  
Fax: 02 6971 7707  
[www.intlhotelwagga.com.au](http://www.intlhotelwagga.com.au)  
[reservation@intlhotelwagga.com.au](mailto:reservation@intlhotelwagga.com.au)

## RECEPTION HOURS

Monday - Friday: 7.00am - 10.00pm  
Saturday: 7.00am - 10.00pm  
Sunday: 8.00am - 6.00pm

If you are planning in departing outside of these hours, please contact reception the evening prior to organise the settlement of your account.

# Restaurant Services

## RESTAURANT DINING

Breakfast is available in Allure Restaurant 6 days a week (Tues-Sun), Please check with reception staff if our restaurant is providing these services on public holidays.

### Breakfast

Monday: CLOSED

Tuesday - Friday: 7.00am - 9.00am

Saturday: 7.00am - 9.30am

Sunday: 8.00am - 10.00am

Evening meals are available in Allure Restaurant 6 days.

### Dinner

Monday - Saturday: 6.00pm - late

Sunday: CLOSED

## ROOM SERVICE

Room service is available for Breakfast 7 days. Please have your orders placed with reception (dial 9) before 9pm the evening prior.

Dinner room service is available 6 days (excluding Sunday and public holidays). Orders can be placed with reception by dialing 9.

# Minibar

Dear Guest,

After a long flight or grueling drive, sometimes all you need is to put your feet up and have a cold drink, or maybe you're just after a late night snack. Either way, you'll find whatever your after in your minibar. Please note the minibar is checked daily by housekeeping and added to your account.

MUNCHIES	No.	PRICE	TOTAL
Pringles	1	\$5.00	
Chocolate bar	2	\$4.00	

BEVERAGES	No.	PRICE	TOTAL
Soft drink	2	\$4.00	
Juice	1	\$4.80	
Water	2	\$4.00	

QUENCHERS	No.	PRICE	TOTAL
Full strength Beer	1	\$9.50	
Light Beer	1	\$8.00	
Pre-Mix Spirit	2	\$12.00	

VINOS	No.	PRICE	TOTAL
White Wine	1	\$25.00	
Red Wine	1	\$25.00	

ROOM NUMBER:\_\_\_\_\_

GUEST NAME:\_\_\_\_\_

GUEST SIGNATURE:\_\_\_\_\_

*Please call room service [Ext #9] for further beverage selection*

# Hotel Services

## INTERNET

Wireless internet is available to all guests free of charge

Network: International

Password: wireless123

## FUNCTIONS

Various sized function rooms are available for all conferencing and event needs. For further information please contact our event staff by calling 409.

## BUSINESS SERVICES

Printing, faxing and photocopying is available at reception. Fees apply.

Please email any printing to:

[info@intlhotelwagga.com.au](mailto:info@intlhotelwagga.com.au)

## MILK

Fresh milk is available at reception for tea & coffee. If you require additional during your stay please contact our staff by dialing 9.

## HEATING / COOLING

The heating / cooling unit will only operate if your room key is inserted into the light switch fixture. This is located just inside your door. Please note: When changing setting on the unit the following applies:



= Heating



= Cooling

# Hotel Information

## WINDOWS

To block out outdoor noise, please ensure your windows are completely closed.

## IN ROOM COMFORTS

For your comfort, additional bedding, iron and ironing board are conveniently located in the room cupboard.

## GUEST SUPPLIES

For additional towels, and bathroom supplies, please contact reception by dialing 9 during office hours. Please note: Hairdryers and extra toilet paper is located in the bathroom drawer for your convenience.

## LUGGAGE

Luggage trolleys are located at reception for your convenient transportation of your personal belongings.

## LAUNDRY

Same day dry cleaning and laundry service is available Monday - Friday. Please use the bag provide and deliver to reception by 8.00am.

## HOUSEKEEPING

Due to the ever evolving pandemic, guest rooms will not be serviced daily unless specified to reception the evening prior. Please dial 9 if you wish to have your room serviced or require additional guest supplies.

# Fees & Charges

## PAYMENT

Upon check in all guests are asked for a pre authorisation of a credit card. This pre-auth will take a temporary hold of \$1.00. In the event any outstanding charges aren't finalised prior to departure, this authorises the hotel to charge the total accrued account total to the provided card.

We accept all major credit cards, however surcharges do apply. AMEX / DINERS (3%), VISA / Mastercard (1.5%) If you do wish to pay via these methods this surcharge will be added to the total account and indicated on your receipt. Cheques cannot be accepted unless prior arrangements have been made.

## FIRE ALARM ACTIVATION

If the fire alarm system is falsely activated by a guest, they are liable for the \$1,200.00 fee for false fire brigade call out fee.

## SMOKING

International Hotel rooms are 100% non smoking property, with clear signage located throughout the property. If guests are found to be smoking in the room, a \$500.00 cleaning fee is applicable and will be charged to the pre-authorisation provided upon check in.

For those that wish to smoke, ashtrays are provided at both the entrances to the accommodation building, and on the terrace located off Allure Restaurant.

# Fees & Charges

## CHECK OUT

Check out time is prior to 10.00am. Should you require a late check out time please contact reception.

Please note: This is subject to availability, fees apply.

## KEYS

All keys must be returned to reception upon departure. In cases of early departure a key box is located next to the reception door. In case of lost keys a \$5.00 replacement fee applies.

## AFTERNOON HOURS SERVICE

If assistance is required outside of reception hours please call our after hours number on 0431 285 321.

Please note: This is for emergencies only. If call out is not deemed an emergency then a minimum \$50.00 call out fee applies.



# Telephone

## DIALING INFORMATION

The following information is to assist you when making and internal, local, interstate or overseas telephone call. If you have any problems, please do not hesitate to contact reception by dialing 9 for assistance.

## INTERNAL DIALING

To dial another guest room, simply dial the required room number.

## LOCAL CALLS

To make a local call, dial 0 to access an outside line, then simply dial the number required.

## STD CALLS

Dial 0 to gain an outside line followed by the STD code and the desired number.

## INTERNATIONAL CALLS

Dial 0 to gain access to an outside line, followed by the International access code 0011, followed by the country code, then the desired number,

For all external calls, fess will be charged directly to your guest account.

# Local Information

## TAXI SERVICE

Reception is available to organise a taxi for your upon departure. Alternatively you can contact the taxi service on 131 008 or 6921 4242. (local call charges apply)

## ATM

The closest ATM is located across the road at the Farmers Home Hotel.

## AIRLINE INFORMATION

Qantas 02 6922 8987

Regional Express 13 17 13

## TOURIST INFORMATION

For all tourism, church services and local facilities please refer to the community directory located in all rooms. Local maps are available from reception upon request.

Alternatively contact our local Tourist Information Centre (183 Tarcutta Street) on 1300 100 122.

# Television

Free to air channels are available in all guest rooms.

Please see below channel guide:

## FREE TO AIR

Channel 2 - ABC

Channel 3 - SBS one

Channel 5 - 9 Wagga Wagga

Channel 6 - Prime 7 Wagga Wagga

Channel 8 - WIN Wagga Wagga

Channel 20 - ABC HD

Channel 21 - ABC

Channel 22 - ABC Comedy / KIDS

Channel 23 - ABC ME

Channel 24 - ABC News

Channel 30 - SBS One HD

Channel 31 - SBS Viceland HD

Channel 32 - SBS World Movies

Channel 33 - SBS Food

Channel 34 - NITV

Channel 50 - 9 HD Wagga Wagga

Channel 51 - 9 WaggaWagga

Channel 52 - 9 Gem

Channel 53 - 9 Go!

Channel 54 - 9 Life

Channel 55 - SBN

Channel 56 - Aspire

# Television

Channel 60 - Prime 7 HD Wagga Wagga

Channel 61 - Prime 7 Wagga Wagga

Channel 62 - 7two Wagga Wagga

Channel 63 - 7mate Wagga Wagga

Channel 65 - iShoptv

Channel 66 - 7flix

Channel 68 - racing.com

Channel 80 - WIN HD Wagga Wagga

Channel 81 - BOLD Wagga Wagga

Channel 82 - Peach Wagga Wagga

Channel 83 - Sky News on WIN

Channel 84 - TVSN

Channel 85 - GOLD

# Emergency & Evacuation

## EVACUATION PROCEDURE

If the EVACUATION alarm is sounded ("Evacuate Now"), please stay inside your room and await further instructions from our staff over our public announcement system. If evacuation is required, an announcement will be made with instructions to proceed to the evacuation point. At this time please exit your room and follow the designated FIRE EXITS signage that will lead you to the stair wells. Follow the stairs until you are out of the building.

Please Note: When the fire alarm sounds the fire safety doors will activate and close off sections on each floor. Signs are located on each door with instructions on how to open them in the event that you need to evacuate via these doors.

Hotel staff will then be on hand to direct you to the designated evacuation point.

The evacuation assembly point is located at the rear of the carpark.

Please remember to remain calm. Account for all persons in your group and report missing persons to the International Hotel Emergency Response Team (ERT), await further instruction from the International Hotel ERT who will be liaising with the New South Wales Fire Brigade.

# Emergency & Evacuation

After a full evacuation has taken place, the (ERT) will await further instructions from the Fire Brigade. When the all clear is given, the (ERT) will inform all guests that it is safe to return to their rooms.

## IMPORTANT TO REMEMBER

- DO NOT USE THE LIFTS
- DO NOT STOP TO COLLECT PERSONAL BELONGING
- DO NO TAKE PERSONAL RISKS
- DO NOT RE-ENTER THE BUILDING UNTIL DIRECTED TO DO SO
- KEEP CALM
- UNDER NO CIRCUMSTANCES IS SMOKING PERMITTED  
DURING A FIRE EVACUATION OR ATTENDANCE AT THE FIRE  
ASSEMBLY POINT



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